

Patient Centred Care

At Aesthetic Day Surgery, we believe that working with patients and their families is the key to providing exceptional healthcare. This philosophy is called patient centred care. It means that we involve you in planning and delivering your care, so we can meet your individual needs and preferences.

In providing patient centred care we:

- Recognise that each patient and family is different
- Help you and your family develop healthcare skills and knowledge
- Support you and your family to make decisions about your care
- Respect your choices, values, beliefs and culture

We hope you will:

- Ask any questions about your care and treatment
- Tell us about any concerns you have
- Get involved in your care as much as you would like
- Tell us if you have any special requests for your care or treatment
- Take part in your post-operative care and discharge education
- Tell us what we are doing well and what we can do better