

Mission statement

•
to provide the highest standard of care
with kindness, love, compassion
and empathy.

•
to maintain and respect the rights,
privacy and dignity of clients
irrespective of disability, age and/or frailty
and regardless of colour, race,
religion or status.

•
to conduct SmartCare with proficiency,
integrity and honesty.



SmartCare
People Helping People



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CONTACT US

1300 66 3434

www.smartcare.com.au



CorporateSupporter
Aged & Community Services
Association of NSW & ACT Inc.

The history

The business idea behind SmartCare originated from Lyn Cecil's personal experience following the birth of her son Mark. The stress, strain and mental anguish she experienced during this time of raising a physically challenged child brought Lyn's caring instincts to the fore. Lyn initially took up a part-time nursing position in a nursing home at weekends. In October 1997 she gave up her full-time position as an Executive Secretary and became a full-time carer, overseeing the rehabilitation and well-being of a stroke victim and a quadriplegic.

As time went on, Lyn realised from her first hand experience that the plight of the disabled had not changed since she raised her own special needs child so many years ago.

This led Lyn to start her own business and in July 1998 Bangor Caring Service was founded. Today the company has a new name, SmartCare - the aim of SmartCare is to provide the best possible transitional and associated personal care service to help the frail aged and wheelchair bound experience the mobility enjoyed by others in the community.

All operators hold a minimum qualification of Certificate IV in Health Care (Ambulance) or equivalent or Diploma in Enrolled Nursing



Services

SmartCare is a professional community nursing service promoting transitional and associated personal care to the frail aged and wheelchair bound. Servicing Hospitals, nursing homes, hostels and private homes.

Trained and experienced staff to accompany you

These thoughtful and caring professionals are on hand to assist you with personal care or any practical difficulties you may be experiencing.

SmartCare clients travel in comfort, style and safety of a fully equipped, air-conditioned specially modified vehicle. Your comfort, well-being and peace of mind are of paramount importance.

Hospital pre-admission/admissions/ discharges/post-operative visits and specialist appointments



Such appointments can be surrounded by fear and uncertainty but anxiety subsides having a professional by your side offering moral support and practical assistance.

Social functions

SmartCare provides the best possible transitional and personal care service to help the wheelchair bound experience the mobility enjoyed by others in the community.



Now a loved one can attend social functions confident that a SmartCare professional is standing by to assist when required.

Friends and relatives are also at ease knowing that quality time can be spent with their loved one.

Losing a loved one

Attending a funeral is always an extremely emotional time but knowing that a wheelchair bound loved one is not only part of the service



but is in capable professional caring hands alleviates much of the stress for family and friends during this time of bereavement.